



Price List

Repairs	In-Home	Pick Up	Remote
<u>Virus and Spyware Removal</u>	\$149	\$129	\$99
Eliminates destructive viruses, malware, spyware and adware that can damage your system, corrupt valuable data and spread to other computers. Removes applications that spy on your Internet usage, slow your system down and cause annoying pop-ups. Security for online banking. Includes a free anti-virus, anti-spyware and software firewall. 2-6 hrs.			
<u>Reinstallation of Operating System</u>	\$199	\$179	
Breathe life into your computer by reinstalling your Operating System and having it run like new again. Includes setup of drivers, data migration, and one software suite. Operating system is provided by computer manufacturer or client. Includes a free anti virus, anti spyware and software firewall. 2-4 hrs.			
<u>New Computer Setup</u>	\$199		
Ensures that your new system is installed properly and in accordance with your specific preferences. Includes unboxing, wiring, setup, setting configuration, wired Internet setup if pre-wired and activated. Includes a free anti-virus, anti-spyware and software firewall. We setup laptops as well. 1-3 hrs.			
<u>Additional Software Installation</u>	\$49	\$49	
For an additional \$49, have 321 Techs install software onto your computer after completing either a reinstallation of operating system or new computer setup. Excludes the installation of: email programs, QuickBooks, and ACT. Call for specifics. 30 min.			
Upgrades			If added to another Service
<u>Memory Installation</u>	\$149		\$49
Computer memory upgrades will make your computer more responsive to your commands. You will notice a significant increase in productivity especially when running multiple programs. This is the #1 recommended upgrade. Technician will provide correct RAM chip. 30 min.			
<u>Hard Drive Installation</u>	\$149		\$79
new hard drive will speed up your system and allow you to store more data on your computer. We also recommend the data migration and backup services with this service. Online backup is also recommended with this service. 30 min.			
<u>CD/DVD/CD-RW/DVD-RW Installation</u>	\$149		\$79
A CD drive will allow you to create your own CD's full of music, pictures, data and more. With a DVD drive you'll be able to watch and create your own playable DVDs. 30 min			
<u>Internal/External Device Installation</u>	\$149		\$79
Installation and setup of your video card, sound card, Ethernet card, USB and firewire cards, modems, printers, scanners, fax, monitors and other peripherals. We will make sure that your devices are configured to your specifications. 30 min.			
<u>Data Migration</u>	\$199		
Move your important data from one computer to another or to a specified device. Data migration involves copying files such as pictures, movies, music, and documents to another hard drive. Also see Drive Imaging. We also recommend that clients backup online. 1-3 hrs.			
<u>Wired/Wireless Networking</u>	\$149		
Work and play wirelessly throughout your home or business on your laptop(s). Enables you to share your files, programs, printers and Internet connection through a wireless network (Price includes networking for two computers, or a computer or laptop and a wireless router, wireless router counts as a computer, extra charge for each additional computer). We setup wireless router passwords that add a layer of identity theft protection when clients are doing online backups, online banking or for telecommuters who log in remotely into an office computer. 1-2 hrs.			
<u>Each Additional Device on Network</u>	\$49		
Installation of each additional item (laptop, printer, etc.). 1 hr.			
Preventative Maintenance			
<u>Optimization</u>	\$329	\$250	
Bring your computer back up to speed up with our registry cleaning, virus removal, spyware removal, device or software conflict resolution, start-up optimization, disk reliability tests and system tweaking services. 2-6 hrs.			
<u>Personal Technician Service Plan</u>	\$49 month per computer		
Always have an 321 Technician you can call to solve your needs. This service includes the Monthly Maintenance Service Plan, one on-site visit and one hour of included service per month. This is like having your own Personal IT department.* Fixing computer problems as they happen is a time consuming task, why not delegate it to a Genius.			
<u>Monthly Maintenance Plan</u>	\$19 month per computer		
Have the piece of mind that your computer system will remain in optimal working condition due to monthly scans, updates and optimization. All work is done over the Internet via a secure connection by an E-Geniuses Technician. A high-speed Internet connection is required.** Virus protection is something everyone needs, but true protection can only be a reality with preventive measures such as having the most up-to-date virus removal software, spyware removal software, operating system patches, and a Computer Genius looking out for you. Identity theft is a reality, but it is preventable. Let an 321 Techs Maintenance Technician ensure that your PC, Mac, Desktop, Laptop/Notebook are up to speed.			
<u>6-Month Prepaid Monthly Maintenance</u>	\$114 / month per computer		
Pre-pay your Monthly Maintenance for 6 months.			
<u>Drive Imaging</u>	\$329		
In the event that your computer crashes, ensure that your important data is saved securely. In addition to saving your files, backups will enable you to restore your computer system to its previous state. We create an exact copy of your system so that your settings and software will be transferred as well! Drive data recovery can be very costly and should be prevented. Drive imaging is also useful for data migration to another computer. Drive imaging is a backup method that can prevent having to reconstruct data if you need computer repairs. Online backup is recommended as an extra layer of prevention. 1-3 hrs.			





Price List

Other Services			
Home Audio Studio Setup	(Call for special pricing)		
We offer a full range of installation, setup, troubleshooting and tutoring services for audio related software.			
Tutoring Packages	(Call for special pricing)	(Call for special pricing)	
One-on-one tutoring means no more having to read through frustrating user manuals. We will work with you directly to show you exactly what you want to learn. Online tutoring is performed via high speed Internet connection. An online tutor can connect to client's computer in order to see and instruct in real-time! 3 hrs.			
Telecommuting Package	\$299		
A telecommuting package to suit your needs. This program includes step-by-step consultation, installation and maintenance by an E-Geniuses technician. 2-4 hrs.			
Emergency Same Day Service	50% added to total		
A 50% additional fee is added to your total amount based on technician availability			
Initial Visit/Travel/Diagnosis Fee	\$49		
We are cheap but gas isn't ;) A \$49 visit, travel and diagnosis fee is applied each time a technician is sent to your home. This fee is reduced to \$29 for diagnosis when you have a remote technician look at your computer			

